



Welcome to Santropol Roulant

Hello _____

We hope you will enjoy your first meal! All of the basic information about our service, including the menu for the entire year, can be found in your meal calendar.

Be sure to read the first few pages, which provide a wealth of information about our meals-on-wheels service and our organization.

There are two types of service, regular or occasional.

You are registered for the **regular service** and your deliveries days are:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			No service			No service

*It is possible to modify your delivery days- just call us and we'll see what is available.

You are registered for the **occasional service**: This means that you are responsible for contacting us to order your meals. **Be sure to call us at least 24 hours in advance !**



Throughout the year, we organize intergenerational events and activities- we hope to see you there! We'll send you newsletters and invitations to keep you informed.

Please note that if you would prefer to **not** receive this information, all you have to do is let us know.

To order or cancel a meal, or if you have any questions or comments, please don't hesitate to contact us; we rely on your feedback to keep improving our service!

Call Jean-François at 514-284-9335

Billing

Each meal costs \$5.50 and includes:

- A main dish,
- Two side dishes,
- Choice of a green salad, fruit salad or dessert.



Billing is monthly:

Bills are delivered at the beginning of every month. Each bill covers the total amount of meals received throughout the previous month. Please wait to receive your bill before sending in your payment.

Pricing options for big and small budgets: If paying the regular price of \$5.50 is not possible for you, please speak to us about it! We have a price option of \$4.50 for those in financial difficulty. Alternatively, you may choose to support the accessibility of our meals by become a monthly donor!

Modes of payment:

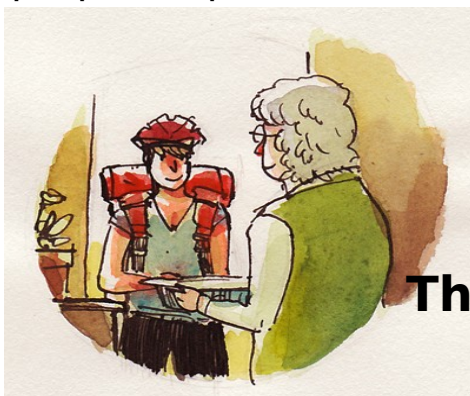
- **Cheque** made to the attention of: **Santropol Roulant**

You can give it directly to a delivery volunteer or send it by mail.

- **Credit card or automatic withdrawal**

We process credit card payments and automatic withdrawals between the 12th and 15th of every month. We then send you the bill and receipt.

Note: If a third-party is responsible for your billing, please let us know and we will happily redirect this information to the appropriate person.



For any questions about billing, please don't hesitate to contact **Jean-François** at **514-284-9335**.

Thank you for your collaboration!