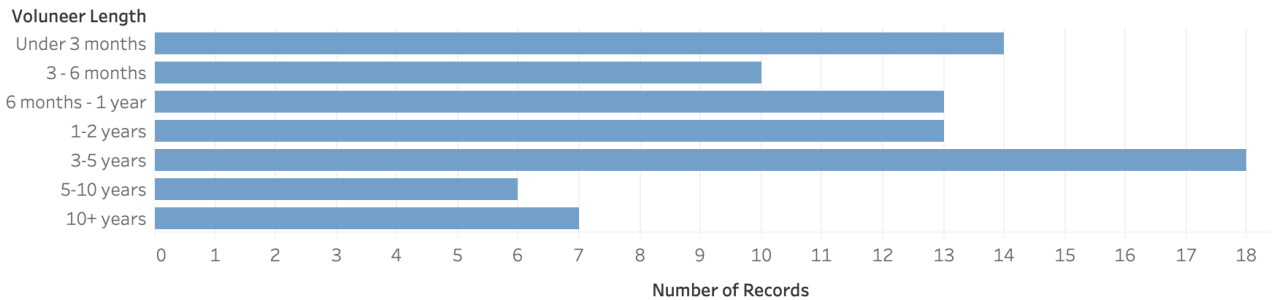


IMPLICATION

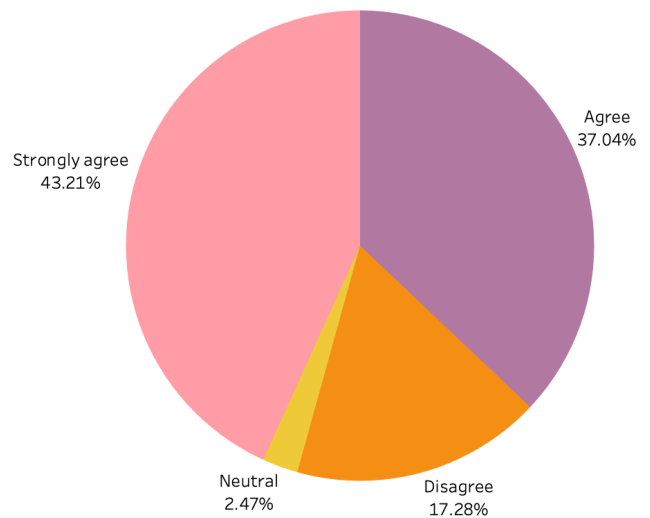
Quels facteurs influencent le niveau d'implication?



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Dans quelle mesure les bénévoles sont-ils d'accord avec l'énoncé suivant:

"Je suis satisfaite ou satisfait de mon niveau d'implication à Santropol Roulant."



93%

des personnes répondantes estiment que le bénévolat contribue à la mission de Santropol Roulant

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MISSION

EXPÉRIENCE

Pourquoi les gens apprécient être bénévole au Roulant?




MOTIVATION

Pourquoi les gens commencent-ils et continuent-ils à faire du bénévolat?

- ★ Meeting people
- ★ Participating in a community
- ★ Having fun!

MEAL DELIVERIES

What do volunteers enjoy most about deliveries?

-  Getting to know other volunteers
-  Meeting clients & creating social connections for isolated people
-  Being physically active & outdoors

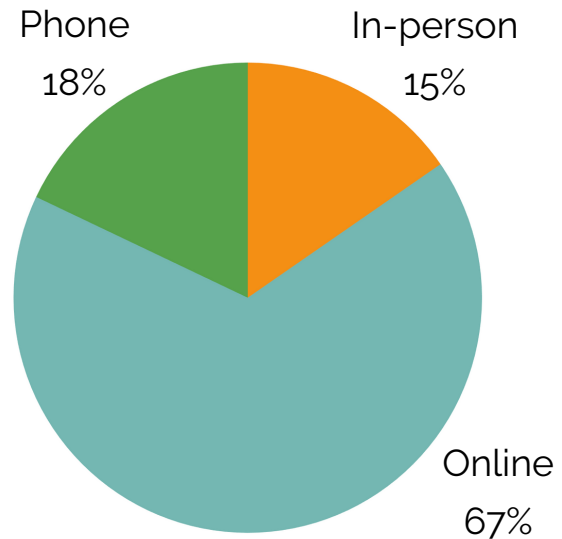


ACCESSIBILITY

What factors inhibit volunteers from volunteering?

PREFERRED SIGN-UP METHOD

The majority of volunteers listed online as their preferred shift sign-up method (67%). Interestingly, **online sign-ups are preferred by a wide range of evenly distributed ages**, including half of the 71+ age group. Those who listed over the phone and in-person as their preferred shift sign-up method also represent a wide range of ages, but were slightly older overall.



FEEDBACK

What do volunteers have to say about their experience at Santropol Roulant?

"I would like to volunteer more often but I am often away for work."

"Belle expérience riche et qui me rend fière et me fait sentir utile à la communauté et la société."

"Une application pour s'inscrire serait parfait, mais on peut même vous appeler sans problème. Vous faites de votre mieux. C'est juste qu'avec une application il y aurait peut-être moins de personnes qui oublient de venir ou qui viennent le mauvais jour etc."

"Volunteer appreciation parties are the bomb! Last one was super good because there was a structured and fun way to get to know other people at the event (the bingo game)."

"Plus de temps avec les clients pendant les livraisons de repas."



CONCLUSION

Thank you to all of our volunteers who took the time to complete our online survey! Your feedback is deeply valued and will help the Roulant improve our volunteer experience.

- **DEMOGRAPHICS:** What does the volunteer community look like?
 - Intergenerational, bilingual, local
- **INVOLVEMENT:** Which factors influence a volunteer's level of involvement?
 - Busy personal lives and priorities
- **EXPERIENCE:** Why do people enjoy volunteering at the Roulant?
 - Primarily: sense of community, fun, and making a difference
- **MEAL DELIVERIES:** What improvements can be made to the delivery experience?
 - Increased sense of community (more time with clients/more time with other volunteers)
- **SAFETY:** Do volunteers feel the Roulant is a safe environment?
 - Yes!
- **ACCESSIBILITY:** What barriers inhibit volunteers from volunteering?
 - Primarily: busy personal lives and inflexible scheduling