

Reimbursement or compensation of transport fees for volunteers in the Meal-on-Wheels' program

When you use your personal vehicle to make deliveries for the Meals-on-Wheels' program, you can request reimbursement for mileage costs. For volunteers doing routes using their own bike or public transport, we offer compensation.

1. Reimbursement of expenses when using your own vehicle:

1.1 We offer a reimbursement mileage-based of 54 cents per mile*. On average, CDN and NDG routes are a total of 25 km to 20 km, for a reimbursement of \$13.50. Please keep a mileage log as proof. If you forget, we can use an average. We offer a reimbursement every 3 months or annually. We can only make reimbursement for the current year.

1.2 Once reimbursed, you can also choose to forward your reimbursement to Santropol Roulant as a cash donation and receive an official tax receipt as if you had made an equivalent cash donation. This allows us to minimize our budget for vehicles while allowing us to fairly compensate drivers as needed.

1.3 Case-by-case reimbursements are considered if there is a need to rent a vehicle from Communauto, for example during clients' event, in which case we will cover the full cost.

2. Compensation for routes done by public transportation :

For volunteers doing delivery routes using public transportation, we have STM tickets available and give up to two tickets per route and per person. Tickets are given out by Meals on Wheels members before a volunteer begins its Meals-on-Wheels' delivery shift.

3. Compensation for volunteer using their own bicycle for Meals-on-Wheels' deliveries:

If you are a delivery volunteer and use your bike, you can use Santrovélo free of charge for simple repairs or maintenance of your bike (inflating tires, oiling a chain or cleaning a bike, for example) before and after your volunteer shift. For a supervised repair, you can find the fees for using Santrovélo [here](#).

*It corresponds to the maximum compensation rate applicable for the use of a personal motor vehicle ("PSOC rate") provided to us by the Quebec Meals-on-Wheels Association (RPRQ).